

ANNUAL REPORT

FISCAL YEAR 2023



 CommunityConcepts

ccimaine.org



Mission

To provide pathways to a healthy life for and with those most impacted by inequities in Western Maine through programs, partnerships, and advocacy.

Vision

All people in Western Maine are valued, connected in the community, and have what they need to live a healthy life.





About Us

Community Concepts is a community based 501(c)3 non-profit organization in Maine that has been supporting residents in Androscoggin, Oxford, and Franklin Counties with a dynamic range of services to help strengthen families since 1965.

Community Concepts also fosters economic development in Maine through its wholly-owned subsidiary, Community Concepts Finance Corporation (CCFC). CCFC provides home and business loans and financial coaching and education to help people and businesses realize their financial goals.

GOVERNANCE

Community Concepts is governed by an all-volunteer Board of Directors comprised of Maine residents from Androscoggin, Oxford, and Franklin Counties. As a Community Action Agency, we are required to have a tripartite board: one third from families of low-income, one-third from the private sector, and one-third from the public sector.

In addition, several advisory committees with volunteers from across our service area lead the direction of our programs.

Values

► WHOLE FAMILIES

We connect families with services to meet basic needs and work to correct the root causes of poverty to support current and future generations.

► PEOPLE AND RELATIONSHIPS

Relationships matter. We work to build trust and create stronger connections that support everyone in moving towards hope, financial stability, and success.

► COMMUNITY THAT COOPERATES

We cooperate with community partners by sharing our strengths and resources to build a stronger community.

► DIVERSITY & EQUITY

We welcome and create paths for people from diverse backgrounds to be leaders, decision-makers, and innovators. We value the wisdom and ideas that diverse experiences bring to create lasting solutions for everyone.



LEADERSHIP

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FROM OUR CEO

Dear Friends and Supporters,

As we reflect on the past year, I am filled with immense gratitude for the dedication and hard work of our staff, the resilience of the families and individuals we serve, and the support of our community partners and funders. The past year brought unforeseen challenges, as our community grappled with the tragic mass shootings in Lewiston on October 25, 2023. In response to this devastating event, we opened the Maine Resiliency Center, a space for support, counseling, and resources to process trauma.



Our unwavering commitment to mental wellness also led us to forge a strategic partnership with Oxford County Mental Health Services, making behavioral health an official service priority of our agency.

One of our proudest achievements was the recognition of our Maine Families Program by the Parents as Teachers National Center with the prestigious Blue Ribbon Affiliation. This endorsement is a testament to our dedication to delivering the highest quality services to children and families through the evidence-based Parents as Teachers home visiting model. Our Maine Families team completed an impressive 3,106 home visits, supporting 253 families with newborns and those expecting a baby. Their tireless efforts in providing guidance, resources, and compassionate support for parents are truly invaluable.

Our commitment to providing affordable housing remains unwavering. Community Concepts Finance Corporation helped 11 families in FY23 achieve the dream of homeownership. We also expanded our maintenance services to assist other housing agencies in Portland, further solidifying our role as a trusted partner in addressing housing challenges—and thanks to a \$150,000 grant from TD Bank, we were able to make critical upgrades to our housing portfolio, improving the quality of life for residents while reducing our carbon footprint.

I encourage you to read more about these stories and the impact of our programs in this report. With our dedicated staff and community partners, we remain committed to empowering individuals, strengthening families, and building vibrant communities and creating lasting, positive change.

Thank you for your continued support and belief in our mission.

Sincerely,

A handwritten signature in blue ink that reads "Jim Martin". The signature is fluid and cursive, with a period at the end.

Jim Martin
CEO, Community Concepts

OXFORD COUNTY MENTAL HEALTH SERVICES

— OFFICIAL PARTNER OF CCI —

2023 was the year that CCI made mental wellness and behavioral health an official service priority by partnering with Oxford County Mental Health Services (OCMHS).

The mission of OCMHS is to promote community wellness and empower individuals by providing innovative, person-centered behavioral health services and education. Offering crisis response, behavioral health home services, outpatient therapy, substance use and addiction treatment; several in-house recovery centers, and other services, CCI is moving toward integrating and expanding the services provided by OCMHS throughout CCI's three county service area.

And the need is there. OCMHS saw yet another increase in demand for services in 2023 serving a total of 1,290 clients, with 136 clients being served in the Crisis Residential Unit—and at any given time, there were more than 220 people on waiting lists for services in Oxford, Androscoggin and Franklin counties.

"This partnership with CCI is going to allow us to reach so many more people," said Laura Pepin, Program Manager of the Crisis Residential Unit and other services in Rumford. "CCI is helping us to serve people at the highest standard possible—and provide staff with a cohesive and positive work culture. I am complimented that CCI is coming to us to help us be our best."

One of the services that Pepin oversees is Dialectical Behavior Therapy. DBT is incorporated throughout many aspects of OCMHS programming.



Program Director Laura Pepin outside the OCMHS Offices in Rumford.

"Everyone who comes to the Crisis Residential Unit is introduced to our DBT group," Pepin said, "Everyone and everyone could benefit from DBT." This is because DBT helps with stress tolerance and emotional regulation and has the overarching goal of helping a person realize their situation and what they can do to move forward. Peer Support Coordinator Jana Mason was referred to DBT when she came to OCMHS for services in 2015. In 2016, OCMHS hired her.

"I benefitted also from counseling, case management, DBT—and through those I was referred to be a peer support specialist," Mason said. "So, I look at myself as someone who is paid to use my lived experience and share that with others to help them grow."

Beacon House – “A Place for Everyone”

Jana Mason works closely with other Peer Support Specialists at The Beacon House in Rumford. Those who stay and visit come from all walks of life, and may be struggling with any number of issues, from lack of shelter to substance use disorder, to personal grief and anguish from loss family or friends.

“We make sure that people here can make informed decisions,” Mason said. Part of that is respecting the person’s decision on getting help or referral to other resources.

“We’re there to support their decision on what they want to do,” said Peer Support Specialist Jeanette Jacques, “It’s knowing when and how to ask questions when someone says that they are fine and we know that they are not fine.”

Jacques has been with OCMHS for 11 years in various roles, with the past 6 years at Beacon House. She says the crucial work is gaining rapport and trust with those staying at the center.

“And we’re not just here for people’s struggles. We celebrate their victories and the good stuff—whether they reunited with someone, or secured housing—we share that joy together,” Jacques said. The mutual support structure instills a sense of community and fosters trust with residents.

“We’re here to support them wherever they are in their journey,” said Buffy Johnson, Peer Support Specialist, “whether they are struggling with substance use, or if there are no beds available (for crisis) and they are in crisis, we are here for that need—and for them to know that there’s always a place in the community for them.”

Norway OCMHS Team Provides OPTIONS

While many benefit from referrals that lead them to places like Beacon House or the 4-bed Crisis Residential Unit in Rumford, many who are struggling with substance use disorder or mental illness are harder to reach. That’s where the OCMHS Overdose Prevention Through Intensive Outreach Naloxone and Safety (OPTIONS) Team

comes in. Newest to the team is Outreach Clinician and OPTIONS Liaison, Susan Friend.

“We go out and find those who could use resources,” Friend said, “a lot of people don’t know what is out there for help. And that there’s support available even if they are not ready for huge changes ... part of the outreach is letting them know about that.”

Leading the two-person team is Outreach Clinician Coordinator Glenn Gordon, who is in long-term recovery and knows the challenges of reaching those who may not want to be reached.

“There’s a window of time. We’re making contact as much as we can with folks and sometimes you hit a grand slam,” said Gordon. “A first contact, sometimes everything lines up—they want to go somewhere, and resources are available—but often I see it as moving people along from base to base; just getting a sacrifice bunt to get them on first or second base hoping later down the road you can get them across home plate.”

Susan realized early on that recovery means something different to everyone.

“Whether it’s completely abstaining, or reduction of use. It’s whatever you can do with harm reduction and to meet them where they are and what they’re willing to do,” Friend said.

Whether connecting with people in the field, or in the Crisis Residential Unit, OCMHS staff know of the value that patience and trusted relationships have with clients.

“Our staff make meals and eat with our CRU residents,” Pepin said. “It’s something so small, but it helps residents see our staff as accessible and trustworthy. It’s part of a mutual vulnerability that everyone recognizes and respects.”

“And Glenn—his empathy and willingness—he will crawl under a bridge and sit with a person until they are ready to crawl out. People like him, our staff, are a tether for so many people. They are saving lives by being there for them.”



VIRTUAL DENTAL HOME PROGRAM

HELPS KIDS IN CCI'S EARLY LEARNING CENTERS

There are many gaps in dental care for children in rural Maine, but CCI's Early Learning Centers are working to change that for families in our Head Start and Early Head Start programs. In the 2022–2023 school year, 154 children received dental checkups as part of a collaborative program with the Children's Oral Health Network of Maine. The Virtual Dental Home (VDH) Pilot Program, being implemented by several teams across the State, is supported at CCI by a community-based hygiene team from Mainely Teeth and a supervising dentist from Community Dental in Farmington.

"Basically, virtual dental is the dental visit, all happening at the child's school, or center in our case," shared Danielle Hamlin, Family Service Manager for CCI's Children's Services Department. "The hygienist comes in, and she does everything she would do if you came into the (dental) office."

Although a dentist is not on-site for the visits, the hygienist working with the children shares photos and notes from each child's checkup with a dentist off-site at Community Dental. Once the dentist reviews each case, a care plan is created and shared with the family to schedule any follow-up care that may be needed.

The lack of availability of pediatric dentistry in rural Maine, including those that accept the Maine Care program, all impact a family's ability to access regular dental care for their children. Cole and Alexander Blauer, whose daughter participates in the VDH program, shared what the opportunity has meant for their family.

"We haven't been able to get our daughter into any sort of dental program because everywhere has been full, and it's given me quite a bit of peace of mind knowing that we can get that care for her," Cole said.

"And it makes it easier for her, too, because it's less scary," shared Alexander. "She's 4; she hasn't been in to see a dentist yet. Dentists can be scary. A lot of adults still have anxiety about it, so for her to see somebody in a place that she already trusts at school—she's here every day—and then to see a dentist is just a normal thing."

Melissa Connery, whose son participates in the VDH program, shared a similar sentiment.

"My son has a lot of issues, he had tongue-tied surgery ... he doesn't really like things in his mouth," she shared. "So, when he sees another child [receive a dental checkup] in the safe environment that the school is, that's really helped him. Now he isn't scared of the dentist."

Hamlin says that for some of the children, the virtual visits allow them to complete their check-ups at their own pace.

"One of our students was able to come in and just explore at first, like feel the chair and meet the hygienist, and just do the point where she felt comfortable. And then she said, 'all done,' and she came out," Danielle explained. "It's something that you wouldn't do at a traditional office because once your appointment is done, your appointment is done."

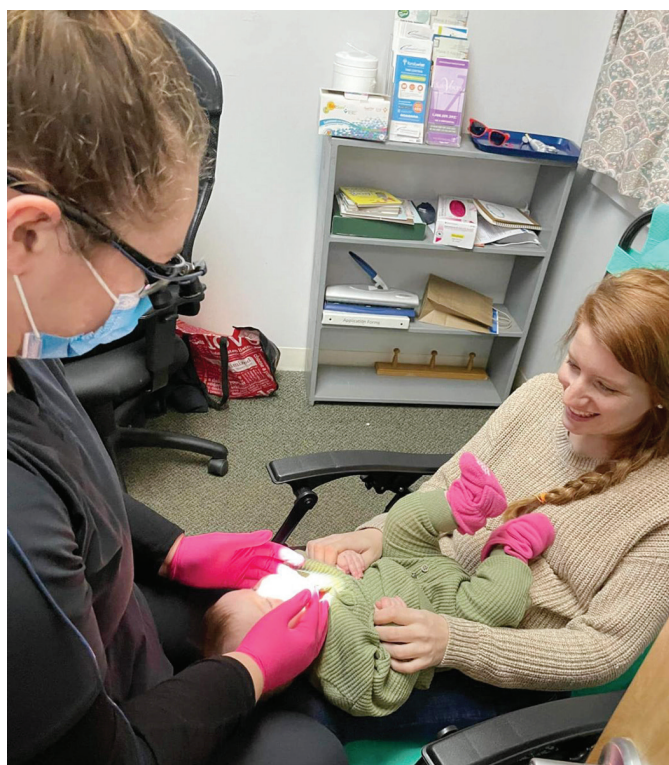
The VDH program is offered to any family working with CCI's Head Start or Early Head Start program who indicates that they do not have a dental home. Currently, one hygienist is rotating through CCI's Early Learning Centers, seeing all children signed up for the program.

"We're hoping it will follow school systems, so when these kids go from our Pre-K to Kindergarten, the schools will pick it up... the following year we can expand it to Kindergarten and then just keep going," Danielle said.

For more information on the Virtual Dental Home Model and Pilot Program and our partnership with the Children's Oral Health Network of Maine, visit mainecohn.org

IMPACT STATS

- ▶ **262 children** enrolled in our **Head Start Programs** during 2022/2023 school year
- ▶ **121 children** enrolled in our **Early Head Start Programs** during 2022/2023 school year
- ▶ **168,331 meals** provided through our Child and Adult Care Food Program (CACFP) and our Good Shepherd Food Bank Pantries
- ▶ **136 toothbrushing kits** provided to families, including dental education flyers, a toothbrush, toothpaste, and dental floss
- ▶ **154 children** have participated in CCI's **Virtual Dental Home Program** since its inception, increasing the number of children with a dental home from 194 to 348 this program year





THE BROTHERS JOHNSON

CLOSING ON A HOME OPENING A BUSINESS

*Securing a home
has now allowed
the brothers
to pursue another
dream: opening
and operating a
food truck business.*

Jeremiah and John Johnson have lived in their home in Jay since around Christmastime 2023, when they closed on their house with the assistance of the Community Concepts Finance Corporation. The 22-year-old twin brothers came to CCFC seeking a business loan, though after consultation and advice, the entrepreneurial siblings found that it might be easier to secure housing as a major life asset on their journey to opening a food truck business.

“We always wanted to own a house. It just doesn’t make sense starting out now, compared to renting—paying for something that you don’t own,” Jeremiah said.

The brothers co-signed a loan through CCFC after finding initial down payments with traditional banks too steep for their budget.

“Working with the Financial Corporation, we were so happy with how they helped us secure a house,” John said,

“getting things lined up with inspections—everything. Now we have a home with three bedrooms with a finished basement.”

The Johnson brothers still faced many of the same challenges any prospective homeowner faces, and that includes bidding wars with cash buyers and out-of-state investors.

“We looked at a dozen homes and would always get outbid,” Jeremiah said, “but CCFC helped us with where we should be looking. (CCFC’s) Natalie Beale was so helpful. She helped us figure out everything.”

Securing a home has now allowed the brothers to pursue another dream: opening and operating a food truck business. Over the past three years, both brothers have been commuting to Lewiston for work; the move to have a mobile food truck and serve customers close to home would be another dream come true.

“We formed an LLC for a food truck—JJ’s Grill,” Jeremiah said.

The plan is for pub- and fair-style food right from the truck window, enabled with a few key investments.

“We found a truck online, had some cash saved and bought it along with a pizza oven and potato slicer that slices them into spirals,” John said. Wood-fired pizza and fried potatoes on a stick are just the kind of starchy comfort food the brothers believe will be a hit in the region. And with all that alliteration, their name and brand should prove a memorable one in the minds of customers when JJ’s Grill opens in Jay.



IMPACT STATS

Community Concepts Finance Corporation Home Lending Impact Stats:

- ▶ **\$1,629,485** in residential lending
- ▶ **82%** were CDFI eligible
- ▶ **11 families** became homeowners

Community Concepts Finance Corporation Impact Stats:

- ▶ **614 clients** received Homebuyer Education
- ▶ **800+ hours** of financial coaching administered
- ▶ **5,972 hours** of business advising
- ▶ **533 tax returns** filed for clients





Front (L to R): Kathy O'Neal, Ashley Akers, Sophia Andree, Briana Willhoite, Rebecca Bean, Denise Straiton, Danielle Rice, and Elise Ring. Back (L to R): Stephanie Dunn, Tammy Beaulieu, Stina Maksimowicz, Claire Alexander, Michael Austin, Melissa Wakefield, Sandra Powers, Ruth Burke, and Kelly Bean.

A PRESTIGIOUS ENDORSEMENT

MAINE FAMILIES RECEIVES BLUE RIBBON DESIGNATION

Home Visitors with CCI's Maine Families Program completed more than 3,000 visits in FY23, supporting parents with newborns and families expecting a baby.

Following the Parents as Teachers evidence-based home visiting model, Maine Families Home Visitors help parents with questions, concerns, and general support surrounding several key areas including health, child development, and overall well being. In October 2022, CCI's Maine Families Program was honored to receive a Blue Ribbon Affiliation from the

Parents as Teachers National Center, Inc., a prestigious endorsement marking the program as one of the top-performing home visiting affiliates within Parents as Teachers' international network.

"To earn the Blue Ribbon Endorsement, we underwent a rigorous self study and review process from the National Center. The process confirms that we are meeting Parents as Teachers' standards of fidelity and quality," said Mary-Rita Reinhard, CCI's Chief Operating Officer. "Blue Ribbon Affiliates are exemplary programs, delivering the highest quality services to children and families."

"We are proud to receive the Blue Ribbon designation by Parents as Teachers," said Melissa Wakefield, CCI's Maine Families

Program Manager. "This designation represents the dedication that we have in providing the highest quality services available through the Parents as Teachers model."

CCI's Maine Families program serves residents in Androscoggin, Oxford, and Northern Cumberland Counties. In addition to home visits, the program also offers group connections, child screening, and connections to community resources. For families who are expecting, Home Visitors support parents in having healthy pregnancies by providing information about fetal development and childbirth, as well as breastfeeding and nutrition tips. For parents with newborns, Home Visitors share information on what to expect at different ages and stages of a baby's development, provide helpful tools and ideas to meet the daily challenges of parenting, and help parents connect with other community services and resources for additional support.

"Our Maine Families Home Visitors are here to help," shared Reinhard. "Parenting can be difficult, and our team works every day to ensure that families feel the support of their community and have the tools and resources that are crucial to raising children who are happy, healthy, and ready to succeed."

To receive the Blue Ribbon Affiliation from Parents as Teachers', CCI's Maine Families Program not only demonstrated the program's success in accomplishing its goals and intended outcomes, but also verified the program's accountability and credibility to our community, funders, elected officials, and partner organizations.

"This truly is an amazing team that I am proud to be a part of," shared Wakefield. "Each and every day we are all honored and humbled that so many families invite

us to share in the joys and challenges of their families! There is no other job that is as rewarding."

Free visits and support are offered statewide to all expecting parents or families with a baby under three months. To learn more, connect with our Maine Families Program team by email at: infomainefamilies@community-concepts.org

IMPACT STATS

- ▶ **3,106** home visits completed by our Maine Families Program
- ▶ **253** families enrolled in our Maine Families Program
- ▶ **581** Child Development Screenings conducted by our Maine Families Program
- ▶ **1,012 referrals** made by our Maine Families Program to connect families to community resources
- ▶ **332 family goals achieved** by participants in our Maine Families Program
- ▶ **343 community providers** attended trainings hosted by our Prevention Councils
- ▶ **161 people** participated in our Family Playgroups
- ▶ **94 parents** participated in our Parent Education Trainings
- ▶ **449 home visits** completed by Family Development Coaches
- ▶ **99 newly enrolled families** in our Whole Family Program

TD BANK GRANT MONEY ENABLES HOUSING REHAB

In addition to projects in South Paris, CCI's Property Management program also expanded work in Portland.

When Community Concepts' Property Management Department assessed the status of the agency's Community Lane housing units in South Paris, staff found oil-burning boilers that weren't operating to full capacity and had long surpassed their life expectancy since the opening of the apartments in 1999. And when staff looked at the Maple Street Housing Development in Lewiston, which opened in 2004, employees saw serious weatherization issues that could be remedied with new roofing. Thanks to a \$150,000 grant from TD Bank's Charitable Foundation, units at both locations would soon be back in proper shape for residents.

"This grant allowed successful rehabilitation of these housing units, providing a better quality of life to residents, reducing greenhouse gas emissions, and increasing the financial viability of the housing portfolio," said CCI CEO Jim Martin.

Contractors with AirServ delivered and installed new Energy Kinetics propane boilers, increasing the heating efficiency from 82 to 92 percent, a notable cost savings that further advanced CCI's mission of reducing the carbon footprint of the agency's housing portfolio.

"These propane boilers are made in America and guaranteed for 10 years, so this was a great upgrade," said Director of Property Management, John Fitzmorris. "And as for the three roofs in the Maple Street housing units that needed attention, we were able to replace all of them. This is future-proofing the weatherization needs there for another 30+ years. That is an outstanding expansion of longevity to these units."



CCI's affordable housing portfolio consists of 202 units across Androscoggin, Franklin and Oxford Counties. Every upgrade, improvement, and maintenance project makes a difference as housing is one of the biggest challenges facing the state of Maine—and one of the most important assets and services CCI can provide to residents.

"We have an aging housing portfolio and with the restrictions in place to keep them affordable it can be very difficult to address some of the aging building systems and infrastructure within the properties operating budget," said Community Concepts Finance Corporation Asset Manager, Arin Angel.

"It is great that companies like TD Bank recognize that need and have been very generous in supporting our housing programs so that we are able to properly maintain these properties and keep them affordable for the residents of the communities that we serve."

Maintenance staff added in Portland

The demand for assisting other housing agencies in maintenance, repair, and preparation work on housing units in Portland was so great that CCI hired an additional staff member to help with the work.

"Everything from complete kitchen remodels, preparing new move in, preparing houses to be sold, or clean outs or emergency repairs—we do it all. And we have the expert help to supply to these folks who ask for it when they need it," said Fitzmorris.



IMPACT STATS

- ▶ **100 heating systems** replaced or repaired
- ▶ **16 oil tanks** replaced
- ▶ **625 homes** inspected for lead and construction issues
- ▶ **109 households** served with home repair and rehab
- ▶ **10** New Self-Help and Built By Me Home Projects
- ▶ **8,847 Applications** Eligible for Heating Assistance Processed
- ▶ **13,094** HEAP Applications processed

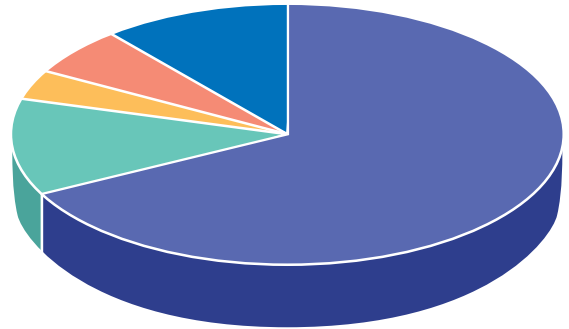
Financial Statements FY23

Community Concepts and its affiliates

Statement of Activities for the fiscal year ending September 30, 2023

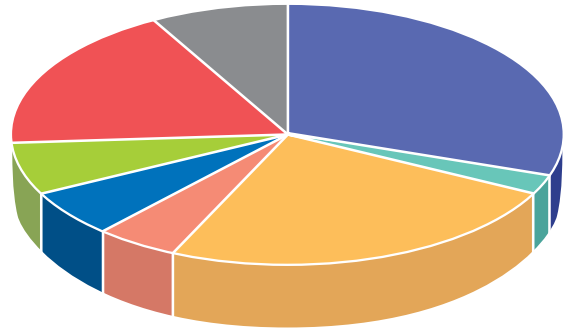
Sources of Funds

Federal & State Grants & Contracts	\$24,048,661
Program Income	\$4,214,702
In-Kind Contributions	\$1,292,002
Contribution of Affiliate	\$2,111,608
Other Revenue & Fees	\$3,958,557
Total Revenue	\$35,625,530



Expenditures

Housing and Energy	\$9,705,256
Customer Service	\$777,398
Children's Services	\$7,670,686
Family Services	\$1,524,423
CCFC	\$1,861,391
Maintenance & Facilities	\$2,116,134
Other Program Expenses	\$5,766,557
Management & Development	\$2,608,692
Total Expenditures	\$32,030,537

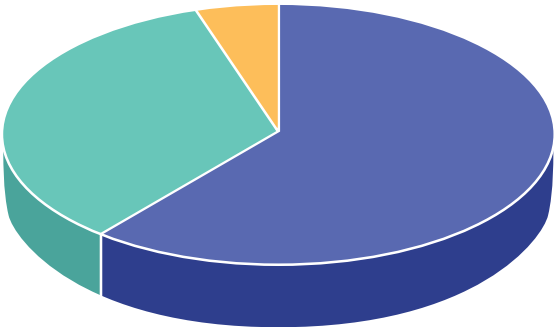


Community Concepts Finance Corporation

Statement of Activities for the fiscal year ended September 30, 2023

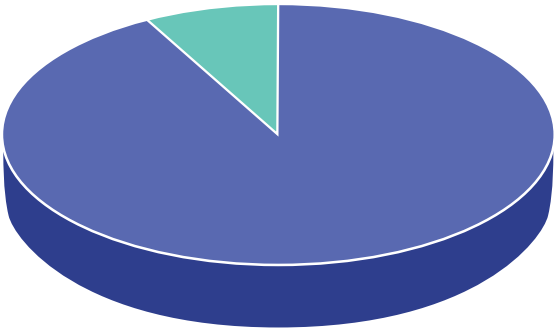
Sources of Funds

Federal & State Grants & Contracts	\$1,210,590
Program Income	\$686,193
Other Revenue & Fees	\$94,459
Total Revenue	\$1,991,242



Expenditures

Program Expenses	\$1,844,116
Management & Other	\$157,098
Total Expenditures	\$2,001,214



Government Funding

Maine Department of Education	US Department of Agriculture	US Department of Labor
Maine Department of Health and Human Services	US Department of Energy	US Department of Treasury
Maine State Housing Authority	US Department of Health and Human Services	US Election Assistance Commission
	US Department of Housing and Urban Development	US Small Business Administration

Donor & Partner Appreciation

The following donors, organizations, and municipalities supported
Community Concepts between October 1, 2022 and September 30, 2023.

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Central Maine Power Co
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Fisher Charitable Foundation
Franklin Savings Bank Community
Development Foundation

Gateway Title of Maine
Great Falls Family Foundation
Greater Cincinnati Foundation
Hannaford Giving Tag Program
Healey & Associates, Inc.
Hebert Construction LLC
James Reid Heating, Inc.
Key Private Bank
Leary & DeTroy
Maine Association of Realtors Foundation
Maine Children's Trust
Max Kagan Family Foundation
MEMIC
Mountains To Shore Board of Realtors
MSAD 17
Northeast Bank
Norway Savings Bank
Norway Smoke Shop Sherwood
Trading Company, Inc.
Oxford Casino Hotel & Event Center
Oxford Federal Credit Union
Pat's Pizza of Auburn
Philadelphia Insurance
Poland Spring Resort
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Roopers, Inc.
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RSU 72
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Town of Wilton
Town of Woodstock
United Way of Androscoggin County
Veazey Family Fund
W. J. Wheeler & Company
Waterford Grange
YMCA of Auburn-Lewiston

From all of us at Community Concepts, **THANK YOU** to each organization, family, individual, and town who chose to support our work over the last year.



DONATE TODAY:
[CCIMaine.org/donate](https://ccimaine.org/donate)

Ways to Give



GIVE BY CHECK

Community Concepts gratefully accepts donation via check. Please make checks payable to Community Concepts.

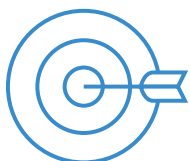
Checks can be sent to:

Community Concepts
Attn: Ruby Bean, Director of Development
240 Bates Street
Lewiston, ME 04240



DONATE ONLINE

Online donations are quick and easy. Visit our website at ccimaine.org/donate or **scan the QR code** to access our secure donation portal.



IMPACT CIRCLE

CCI's Impact Circle brings community support to the next level with **monthly giving**. Joining our treasured community of monthly donors is the safest, simplest, and most effective way to support families and fellow community members as we adapt to ever-changing circumstances.



PLANNED GIVING, EMPLOYEE MATCH, OR STOCK DONATIONS

Talk to your financial advisor about including Community Concepts into your **Planned Giving portfolio**.

Additionally, you can ask your employer to include Community Concepts in their **charity matching** program!

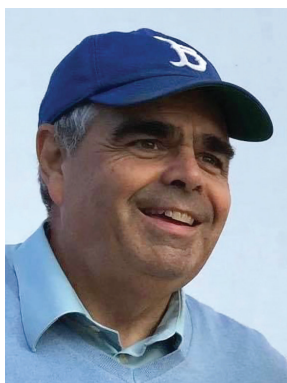
For **stock donations**, please contact our Resource Development team by email at resource@community-concepts.org to get started.

PAUL GAUVREAU

EST 2021



LEGACY FUND



On April 7, 2020, the world lost Paul Gauvreau, a dedicated public servant committed to making our communities stronger.

Paul Gauvreau was a Community Concepts board member, husband,

father, brother, former Chief of the Criminal Division in the Maine Attorney General's office, Maine state legislator, and die-hard baseball fan. Because of Paul's passion and dedication to the community, Community Concepts has teamed up with the Gauvreau family to create the Paul Gauvreau Legacy Fund. This Fund provides the organization flexibility to quickly respond to the changing needs of the community by supporting current programs, as well as creating opportunities for new and expanded community-focused services.

Why Support Community Concepts?

Community Concepts (CCI) is a Community Action Agency and a 501(c)3 nonprofit organization that has been supporting residents in Androscoggin, Oxford and Franklin counties since 1965. CCI helps more than 14,000 people every year through more than 95 diverse programs.

Your donation helps us fulfill our mission to strengthen individuals, families and communities in western Maine by providing diverse programs, engaging in strategic partnerships and through advocacy that addresses the barriers to promote economic opportunities for all.



Scan this QR code to visit our website.

(800) 866-5588

TTY Relay

Dial 711 to connect to a Maine Relay operator

ccimaine.org



Office Locations

LEWISTON

240 Bates Street
Lewiston, Maine 04240

SOUTH PARIS

17 Market Square
South Paris, Maine 04281

Social Media



@ccimaine



Community Concepts, Inc.



@communityconceptsmaine



Community Concepts Maine



Program funding is provided in part by the Department of Health and Human Services.

Community Concepts is an equal opportunity provider and employer.